

*Information on the current corona pandemic*

## **We are still here for you!**

We, TroFilms GmbH, have prepared ourselves for the currently difficult challenges of the Covid-19 pandemic and have taken far-reaching precautions to be able to continue to supply our customers and distribution partners in the usual reliable manner.

Ensuring the health and safety of our customers, partners and employees even in such difficult times is our highest goal. However, we are also aware of our responsibility as a system-relevant supplier and know that our films are also used and needed in the pharmaceutical and food industries. To protect our employees, we have therefore reduced our production capacity to 75% with half the workforce and have established a cross-production hygiene package. For some time now, we have also been making sure that those employees who usually travel to work by public transport are transported to work and home by taxi, in order to reduce unnecessary risks of infection for the workforce to a minimum. Nevertheless, we must assume that our production and delivery times will be slightly longer, which we ask you to bear in mind when placing orders.

Based on our large storage capacities for all raw materials required for the production of our films, which have been continuously expanded over the years, we can still guarantee the availability of all film qualities for the time being, even in the event of a worldwide delivery stop for these raw materials due to a pandemic.

Even in the case of shipping, unforeseeable delays can currently occur due to border closures and increased waiting times as well as delays in delivery by forwarding agents. We ask for your understanding in this regard.

We, the TroFilms GmbH, will continue to be there for you, our customers and business partners via the familiar communication channels and will be happy to answer all questions personally.

Please stay healthy and let us all work together to overcome this crisis as quickly as possible and to return to normality.

*Sincerely,*

*Your TroFilms GmbH*